

October 2022

FREE FOOD SUPPLEMENT VOUCHERS FOR OCTOBER HALF TERM 2022

Dear Parent/Carer

The Government Household Support Grant has been extended to assist with rising food and energy costs. Sheffield City Council recognises that many families continue to face financial difficulties because of the pandemic, changes to Universal Credit, and rising costs for food and energy.

A £15 food supplement voucher will be sent to the following groups to help over October half term:

- Families who claim income-based Free School Meals (FSM).
- Families who get income-assessed Early Years Support (2–4-Year-Olds).
- Young people leaving their care setting (Care Leavers).

As before, parents/carers need to go to the following website to redeem their vouchers - www.selectyourcompliment.co.uk/grocery

Enter their unique 16-digit e-Code and select their chosen supermarket. Edenred give them a choice of 10 supermarkets: Aldi, Tesco, Asda, Sainsbury's, Waitrose, M&S, McColl's, Company Shop, Iceland and Farmfoods.

Parents/carers can download their vouchers for more than one supermarket. For example, £10 for Aldi and £5 for Asda.

The downloaded E-Gift Card/Voucher will arrive by email within 24 hours. If they cannot find this, they should check their Junk/Spam folder

Please note that codes need to be activated within 3 months or they will be cancelled.

Once they have claimed their voucher on the Edenred website the voucher will be valid for 12 months.

Where can families get further help?

- The FSM voucher helpline will be available on 0114 2734567, option 4, option 3, and can offer help to parents experiencing difficulties with their e-Codes or with general FSM enquiries.
- Parents/carers can also contact Edenred directly with an enquiry about an eCode or voucher at freeschoolmealsparentscarers@edenred.com or telephone 0333 400 5932.
- Schools can contact Edenred at freeschoolmeals@edenred.com



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If a parent is facing financial hardship, there is free advice and support available at www.citizensadvice.org.uk or call on 0808 278 7820. They can also find further information about support at:

<https://www.sheffield.gov.uk/home/benefits/help-money-issues>

Thank you

Sheffield City Council

